

2024/2025 Strategic Plan Implementation Summary



1. LEADERSHIP, EXCELLENCE, DELIVERY	2. EFFICIENCY, REVENUE, GROWTH	3. OPTIMIZE, INFRASTRUCTURE, PROCESSES	4. PROMOTE, ENHANCE, CULTURE
<ul style="list-style-type: none"> • Increase community awareness through building relationships, engaging on social media, and forming partnerships collaboratively. • Strength Clinical Services in order to address needs efficiently • Enable family members to connect and engage. 	<ul style="list-style-type: none"> • Develop org and business structures to enhance financial stability, such as investigating revenue-generating corporate models. • Adjust internal processes to align with sector changes, including potential fee-for-service options and person-centered agreements. 	<ul style="list-style-type: none"> • Complete and put into action updated job descriptions and org framework. • Strengthen HR systems and capabilities. • Simplify financial tracking and reporting procedures. • Allocate resources to Information Technology and Information Management Systems. 	<ul style="list-style-type: none"> • Improve recruitment strategies and simplify new employee onboarding. • Focus on enhancing the organizational culture to embed values in daily operations. • Form and empower the leadership team.

