

Strategic Plan 2018 – 2020

Strategic Direction No. 1:

Leadership in the delivery of specialized services.

Providing leadership, innovation and advocacy while working collaboratively with service partners to build the community's capacity and share professional expertise and services.

Strategic Direction No. 2:

Excellence in service delivery.

Positioning CWSDS within the DS sector as a leading regional resource to better support individuals who present with complex needs while maintaining traditional supports and services.

Strategic Direction No. 3:

Operational efficiencies and generation of new revenue and funding.

We will seek additional funds in order to maintain our current service levels and in order to ensure that we are operating with maximum efficiencies.

Strategic Direction No. 4:

Optimize organizational infrastructure and business processes.

We need to both purchase required supports / tools and to implement revised practices that will optimize the administrative infrastructure and processes that support the business of the organization.

Strategic Direction No. 5:

Employees promote and enhance the Vision, Purpose and Values of CWSDS.

CWSDS needs to continue to attract, qualified, dedicated staff who share the values of CWSDS in achieving quality of services to the people we support.