

**Ministry of Community
and Social Services**

Service Delivery and Supports Branch
80 Grosvenor Street
7th Floor, Hepburn Block
Toronto ON M7A 1E9
Tel: 416-325-5446
Fax: 416-212-1499

**Ministère des Services
sociaux et communautaires**

Direction de la prestation des services et du soutien
80, rue Grosvenor
Édifice Hepburn, 7^e étage
Toronto (Ontario) M7A 1E9
Téléphone : 416 325-5446
Télécopieur : 416 212-1499



October 30, 2017

James Duncan
Executive Director
Central West Specialized Developmental Services
53 Bond Street
Oakville ON L6K 1L8

Dear Mr. Duncan,

RE: AGENCY COMPLIANCE

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from October 10 to 13, 2017. The Ministry is pleased to inform you that **Central West Specialized Developmental Services** was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCSS-funded services and supports for adults with developmental disabilities.

Central West Specialized Developmental Services will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

A handwritten signature in black ink that reads "Kevin" followed by a stylized flourish.

Kevin Lockwood
Manager
Developmental Services Compliance Team

- c. Michelina Longo, Community Program Manager, Central Office
Carmela DiMondo, Program Supervisor, Central Region Office
Susan Quinn-Mullins, Board President/Chair, CWSDS
Terri Britton-Kennedy, Designate, CWSDS
DSinspections@ontario.ca