

*Opportunities for feedback will be offered ...*

- Routinely through the Dual Diagnosis Justice Case Management Service Satisfactory Survey
- Any individual or family member who has a question or concern regarding the service may discuss this with our Justice Case Manager
- If you would like to discuss your level of satisfaction, please contact the Network Coordinator, Tara Hyatt, at [thyatt@cwsds.ca](mailto:thyatt@cwsds.ca)



### *Personal Health Information*

Central West Network of Specialized Care is committed to protecting the privacy of your health information and places the highest value on maintaining the confidentiality of your personal information.

We collect personal health information about you directly from you or from the person acting on your behalf, to assist in our assessment and treatment planning process.

You or your substitute decision maker may access and correct your personal health records or withdraw your consent for any of the above uses and disclosures by contacting us (subject to legal exceptions).

We take steps to protect your personal health information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal.

#### **Contact Information:**

*Tom Poray*

*Dual Diagnosis Justice Case Manager*

*(519) 504-8211*

[tporay@cwsds.ca](mailto:tporay@cwsds.ca)

Central West Network of Specialized Care

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Visit our websites

[www.cwsds.ca](http://www.cwsds.ca)

[www.community-networks.ca](http://www.community-networks.ca)

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# **Dual Diagnosis Justice Case Management Service**



## Dual Diagnosis Justice Case Managers Role:

Purpose: To support individuals through the criminal justice system and to ensure supports are in place to reintegrate into community life.

Service is time limited and consultative in nature.

## Service is offered to individuals who:

- are 18 years or older
- live in Waterloo, Wellington or Dufferin Region
- have a dual diagnosis (developmental disability and mental health needs)
- meets DSO (Developmental Services Ontario) eligibility criteria [www.dscwr.com](http://www.dscwr.com) 1-888-941-1121
- are involved or at risk of being involved in the criminal justice system

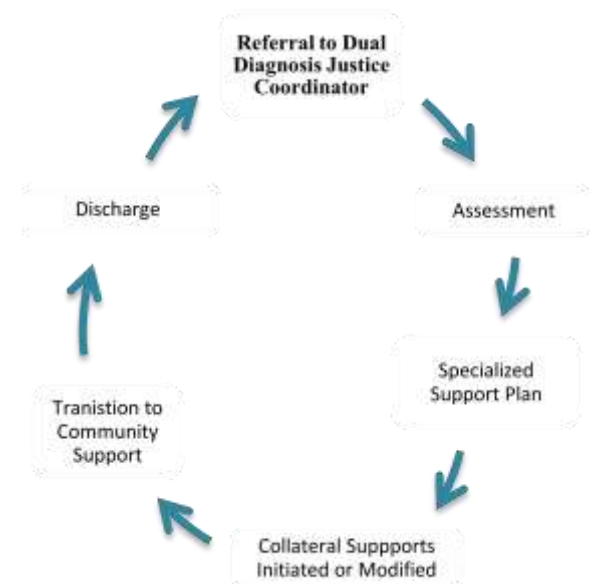
## Referral Process:

Referrals can be made by the individual, their family or service providers who have obtained the individual's consent

## Consultation may include:

- Dual Diagnosis Justice Case Manager will assess referral based on a biopsychosocial approach, building upon information gathered
- Assessment information will be used to develop a specialized individual support plan
- Plans are recovery focused and person centered, identifies goals of the individual and an action plan
- The Plan identifies service providers, nature of service, purpose and duration
- The Plan functions as a service agreement between the individual and support providers (personal and agency supports)
- Court Support and navigation of the justice system is provided
- Advocacy within the criminal justice system
- Referrals to community support
- Dual Diagnosis Justice Case Manager is available upon request to agencies for consultation and training/presentation purposes

## Service Flow



## Discharge:

- The specialized justice support service is time limited and consultative in nature
- The Justice Case Manager will make referrals to community supports
- Connecting to and maintaining available community supports is needed
- The individual is eligible to reconnect with the Dual Diagnosis Justice Case Management Service if they become re-involved in the criminal justice system